

**BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 31st day of August 2019
C.G.No:114/2019-20/Kurnool Circle**

Present

**Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar**

**Chairperson
Member (Finance)
Member (Technical)
Independent Member**

Between

**C.Chinna Sathish Kumar,
Kurnool Road,
Bethamcherla,
Kurnool -Dist .**

Complainant

AND

**1. Assistant Executive Engineer/O/Bethamcherla Town
2. Deputy Executive Engineer/O/Bethamcherla
3. Executive Engineer/O/Dhone**

Respondents

ORDER

1. Complainant presented a complaint wherein he has stated that 11 KV line is passing over his factory in very low height. He has expressed his apprehension that it may cause dangerous and hence requested to rectify the same.
2. Respondent No.1 in his written submission has elucidated that the premises under question was got inspected and an estimate was created vide WBS No. T-0019-08-05-12-01-006 for providing intermediate pole for enhancing the height of the loose lines. After obtaining sanction the requisite materials has been drawn and the loose lines rectified. The respondent has also enclosed response of the complainant dated 21.08.2019 wherein the complainant has expressed his happiness in resolving his grievance.

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DATE

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3. During the tele- conversation with the complainant by the Secretary/Forum at 11.00 A.M on 26.08.2019 the complainant has expressed his satisfaction in resolving his grievance.
4. In as much as the grievance of the complainant has been resolved by the respondents the complaint is disposed off in favour of the complainant.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order

This order is passed on this, the day of 31st August 2019.

Sd/- Sd/- Sd/- Sd/-
Member (Finance) Member (Technical) Independent Member Chairperson

Forwarded By Order



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

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